

# prontaprint

trusted to deliver, every time.

## Non Proof Agreement

Even if the artwork has been supplied to Prontaprint, there are occasionally circumstances beyond our control where the printing may differ from the artwork supplied. This is due to differences in the versions of software used, font differences and differences in any of the computers and printing equipment. On occasion, there are also differences between what is viewed on our screens and what is printed.

We therefore always **strongly** recommend visiting our store to see a printed sample before we proceed to check print quality, paper stock, colours, layout etc to rectify any errors which we may not notice as we are not familiar with the artwork.

If you choose not to see a printed proof, we will only proceed once all the points below have been agreed in writing.

1. Although we always try our best to check all artwork, due to the large number of orders we receive a day, we may not notice errors which are obvious to you.

**We take no responsibility for any errors including errors where the finished printing is different to the artwork as viewed on the screen or to samples supplied, no matter how small or large a difference it is.**

2. Due to the large variety of paper and what is available for your printing requirements, if you choose not to visit our store to see the paper **we are not responsible for any difference to what you may have originally expected or described to us.**

3. Printed proofs will show any differences to (but not limited to)

- Content
- Colours
- Size
- Layout
- Typeface
- Paper
- Spelling
- Number of pages
- Punctuation

We are not responsible for any differences (but not limited to) any of the above from the artwork supplied, including if there is a difference between what is viewed on the screen and what is finally produced.

4. Only when all of the above has been agreed in writing will we proceed to print.

**5. Your agreement authorises us to print and therefore whatever we produce will have to be accepted and paid for in full. You have agreed to pay in full even if there any errors, no matter how small or large or how obvious they are.**

6. Any reprints will be chargeable.

7. If there is any disagreement or doubt with the points raised above then we will not proceed and you should visit our store to see a printed sample **which is our recommended process.**

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